

This form is only to be used for review of a previously adjudicated claim. Original Claims should not be attached to a review form. Do not use this form to submit a Corrected Claim or to respond to an Additional Information request from Blue Cross and Blue Shield of Oklahoma (BCBSOK).

Submit only one form per patient.

Inquiries received without the required information below may not be reviewed.

CLAIM NUMBER	(FOR MULT	TIPLE CLAII	MS PROVIDE THE ADDITIONAL CLAIM NUMBERS BELOW)		
GROUP NUMBER	PREFIX (3 CHARACTER ALPHA)		MEMBER IDENTIFICATION NUMBER		
PATIENT NAME (LAST, FIRST)					
DATE(S) OF SERVICE		TOTAL BILLED AMOUNT			
PROVIDER NAME		NPI			
CONTACT PERSON		PHONE NUMBER			
PROVIDE DETAILED INFORMATION ABOUT YOUR REVIEW REQUEST CLAIM NUMBERS, IF APPLICABLE. ATTACH SUPPORTING DOCUMEN					

REMINDERS					
Mail inquiries to: Blue Cross and Blue Shield of Oklahoma P.O. Box 3283 Tulsa, OK 74102-3283	Mail Medicare Advantage inquiries to:	Blue Cross and Blue Shield of Oklahoma P.O. Box 4555 Scranton, PA 18505			

- Additional Information requests: If you received an Additional Information request from BCBSOK, follow
 the instructions provided and use that letter as the cover sheet. If you do not have the cover sheet please
 use the Additional Information Form located at bcbsok.com/provider. Examples of additional information
 include, but aren't limited to Medical Records, Operative Reports, Coordination of Benefits, Medicare
 Explanation of Benefits, etc.
- **Corrected Claim requests** should be submitted as electronic replacement claims, or on a paper claim form along with a Corrected Claim Review Form available on our website at bcbsok.com/provider.

To submit Claim Review requests online utilize the Claim Inquiry Resolution tool, accessible through Electronic Refund Management (ERM) on the Availity™ Web Portal at availity.com.

Availity is a trademark of Availity, LLC, a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to BCBSOK. BCBSOK makes no endorsement, representations or warranties regarding any products or services provided by third party vendors such as Availity. If you have any questions about the products or services provided by such vendors, you should contact the vendor(s) directly.

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